# Mayfield Elite Travel

## 2019 SUPER BOWL CRUISE BOOKING TERMS AND CONDITIONS



All deposits and subsequent payments are non-refundable. Please review the cancellation policy before making your reservation.

PAYMENT PLAN REQUIREMENTS: Payment plan is required after initial deposit. All payments, including deposits are non-refundable. A portion of your payments made after initial deposit may be transferable to another trip booked with Mayfield Elite Travel if the request is received prior to the FINAL PAYMENT due date. Missing or being late on a payment, may result in your reservation being suspended and/or cancelled. If this happens, you may forfeit all discounts, promotions or incentives associated with the original reservation. Reservations that are suspended or cancelled will need to have all missed payments made to be re-booked.

1st payment of \$100 per person (\$200 for Single Occupants) due by April 27, 2018. 2nd payment of \$100 per person (\$200 for Single Occupants) due by August 31, 2018. Final payment due by November 16, 2018.

LATE FEES: Payment reminders will be sent to all guests booked. Missed payments may result in forfeiture discounts, promotions or incentives associated with the original reservation and run the risk of reservation being cancelled. Reservations cancelled due to non-payment are not eligible for a refund and are non-transferable. Final payments not received by November 16, 2018 will be assessed a one-time \$55 late fee. Final payments not received by December 3, 2018 will be assessed a \$110 late fee. Final payments not received by December 14, 2018 will result in cancellation without refund.

<u>DEPOSITS:</u> All deposits and subsequent payments are non-refundable. Please review the cancellation policy before making your reservation.

<u>PASSPORTS:</u> Passports are NOT required, but are strongly recommended. If not using a passport, an original or certified copy of your birth certificate and government issued photo ID is required to board the ship. <u>Click here</u> to learn more about required travel documents.

<u>CANCELLATION POLICY:</u> All deposits and subsequent payments are non-refundable. This applies even if insurance is purchased. If you cancel before November 16, 2018, you may be eligible to transfer your payments (not including deposit) to another trip you book with Mayfield Elite Travel within 12 months of your original booking date. Your cancellation must be received in writing prior to November 16, 2018. After this date, you will need travel insurance to receive any compensation. <u>Please remember you must keep your payments current to avoid forfeiting any discounts, promotions, incentives or risking complete cancellation without refund.</u>

<u>NAME CHANGES:</u> Name changes are free of charge prior to November 16, 2018. If the new traveler is replacing someone who has missed payments, the new traveler will be required to pay any overdue payments prior to be being added to the reservation. If the missed payments caused the cabin rate to be forfeited, the current rates will apply at the time the reservation is reinstated. In the event we sell out of space prior to the payment being received, we will add you to the wait list, however, your reservation will not be guaranteed.

After November 16, 2018, there is a fee for all name changes. The name change fees are as follows:

November 17<sup>th</sup> - December 18, 2018 - Standard cruise deposit (\$100-\$250 depending on sailing)

December 19, 2018 - January 03, 2019 - 50% of cruise rate per person

January 4<sup>th</sup> - January 18, 2019 - 75% of cruise rate per person

January 19<sup>th</sup> - Sail date - 100% of cruise rate per person

TRAVEL INSURANCE: We strongly recommend you purchase travel insurance for your vacation investment. Travel Insurance can protect you if you need to cancel after final payment, your baggage gets lost, you get hurt on your trip and more. To obtain a quote for travel insurance, please follow this link <a href="https://www.bhtp.com/partner/AA2851">https://www.bhtp.com/partner/AA2851</a>.

<u>SERVICE FEES:</u> Mayfield Elite Travel reserves the right to apply service fees for services requested in excess of basic service to your reservation. These requests may include, but are not limited to - refund requests for over payments, multiple name changes, multiple trip changes, adding special service items to a reservation and more. Mayfield Elite Travel's service fees start at \$10 & go up depending on the request(s). Service fees must be paid prior to the service being rendered.

ONLINE CHECK IN: All travelers are required to complete his/her online check-in prior to the cruise. FAILURE TO COMPLETE ONLINE CHECK MAY RESULT IN YOUR BEING DENIED BOARDING OF THE SHIP. You can complete your online check in at any time once your cabin has been assigned. Please visit <a href="https://www.carnival.com/BookedGuest">https://www.carnival.com/BookedGuest</a> to create your account today! Your booking number is located at the top of this invoice.

TRAVEL DOCUMENTS: Currently, only proof of citizenship (birth certificate) and a government issued photo ID is required to cruise to the ports on our schedule. However, we HIGHLY RECOMMENDED you take a PASSPORT or a US PASSPORT CARD on your cruise. Without a passport, you will not be

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permitted to fly into or depart some of the places visited by air if necessary, even in case of an emergency. Please note: passports are required to be valid for 6 months from your return date. Also, be sure to read the proof of citizenship requirements for cruise located at <a href="https://help.carnival.com/app/answers/category/~/travel-documentation-and-online-check-in/~/travel-documents/c/406">https://help.carnival.com/app/answers/category/~/travel-documentation-and-online-check-in/~/travel-documents/c/406</a>.

TRAVELING WITH MINORS: The minimum age for cruising is 6 months. Children under 18 years of age not traveling with both parents or legal guardian(s) may need to present a notarized letter from the absent parent/guardian granting permission to travel outside the United States and provide emergency medical care if necessary. Please refer to this website for more information and sample letters: <a href="http://www.globetrektravel.com/minortravelforms.pdf">http://www.globetrektravel.com/minortravelforms.pdf</a>

Mayfield Elite Travel is not responsible for lack of compliance to provide proper documentation to cruise authorities. It is the responsibility of the traveler & the traveler's parents/guardians to provide proper documentation to port authorities.

BRINGING BEVERAGES ON BOARD: Bottled beverages of any kind (including bottled water) are STRICTLY PROHIBITED from being brought onto a Carnival Cruise, with the exception of wine or champagne. Currently, guests 21+ are permitted to bring one (1) standard-sized bottle of wine or champagne on board per person in their CARRY-ON BAG. Carnival Cruise Lines reserves the right to update, change or modify the liquor policy at ANY TIME. Mayfield Elite Travel is not responsible for any changes to the beverage policy. Please visit Carnival's website to read the complete LIQUOR AND BEVERAGE POLICY prior to your cruise <a href="https://help.carnival.com/app/answers/detail/a id/2633">https://help.carnival.com/app/answers/detail/a id/2633</a>. Mayfield Elite Travel is not responsible for any beverages confiscated and/or discarded due to failure to comply with CARNIVAL CRUISE LINE'S LIQUOR AND BEVERAGE POLICY.

<u>DINNER DRESS CODE:</u> \*\* MEN \*\* - Please be advised that some cruise restaurants may require long pants, collared shirt, & closed-toe shoes. Please pack accordingly.

<u>ADDITIONAL TERMS:</u> Carnival reserves the right to asses a fuel surcharge if a rise in the market price of oil necessitates a supplement. There is no fuel surcharge currently in place. Taxes, fuel surcharges, port charges and all fees are subject to change.

MAYFIELD ELITE TRAVEL DISCLAIMER: MAYFIELD ELITE TRAVEL will not be responsible for any accidents involving bodily injury or death, property damage, charges of libel, slander, arrest, detention or imprisonment incurred while traveling during an event sponsored and/or booked by Mayfield Elite Travel. By attending this event, you agree to not hold Mayfield Elite Travel (or any Mayfield Elite Travel entity), responsible for any errors or omissions relating to this event. Mayfield Elite Travel reserves the right to use all client images or likeness in connection with still photography or recorded video. Attendance at any Mayfield Elite Travel event gives consent to be photographed for use in print or electronic publicity on social media sites. To ensure the privacy of individuals and children, images will NOT be identified using full names or personal identifying information if we receive documentation from the photographed subject, parent or legal guardian, declining to be photographed. If you do not want us to use a photo or video of you, please send all request to reservations@mayfieldelitetravel.com at least 24 hrs. prior to the event. Please note the itinerary and events planned are subject to change.

MAYFIELD ELITE TRAVEL PHOTOGRAPHY AND VIDEO NOTICE: Mayfield Elite Travel retains the right to use all passenger's images and/or likeness in connection with any still photograph, live or recorded video display or other transmission or reproduction of the event, in whole or in part. These images may be used for advertising, websites, videos and promotion.

#### Contact

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